



As You Left It

House & Pet Sitting Service

**ON THE FOLLOWING PAGES THERE ARE A NUMBER OF DIFFERENT SCENARIOS YOU MAY ENCOUNTER DURING SITS.
PLEASE PROVIDE YOUR SUGGESTED SOLUTIONS.**

PLEASE NOTE THERE IS NO RIGHT OR WRONG ANSWERS TO THESE QUESTIONS.

PLEASE ENTER YOUR NAME HERE:

DATE:

YOUR SITTER CODE (OFFICE USE ONLY):

1. You are sitting for two adult dogs aged 9 and 15 and a puppy that is only 5 months old. The puppy is boisterous and loves to roll around with people and other animals but is continually harassing the old dog, trying to encourage him to come and play. This is clearly distressing the old dog.

What would you do?

.....
.....
.....

2. You have two cats to care for – one a Birman and the other a Siamese. The Birman seems to be quite upset with the owners going away and is:

- a. hiding under the owner's bed all day;
- b. not eating.

How will you deal with this situation?

.....
.....
.....

3. You are looking after a shih-Tzu for a very fussy owner. Unfortunately the owner forgot (or chose not) to mention when making the booking with As You Left It that the dog always sleeps in his bed at night, under the doona. You don't like having animals in bed with you but you omitted to include this information in your original application to As You Left It.

Describe what (if any) action you would take to solve this problem

.....
.....
.....

4. You are caring for a young pedigree German shepherd who is boisterous, bouncy and full of unbounded energy. His owner is away for a week on a business trip in Boston, USA. You take the dog for a run twice a day but things don't always go according to plan and on one particular morning, when the gardener comes to mow the lawn, the side gate is left open. Without you realizing it the dog escapes and runs down on to the highway, 300 meters from the house. After you finish your lunch you go out into the garden to sit in the sun for a while and realize that the gate is open and there is no sign of the dog.

What are you going to do?

.....
.....
.....

5. Following on from the previous scenario, it's now almost teatime so it has been several hours since the dog disappeared and you are getting very concerned. The phone rings. It is the RSPCA telling you that they have your dog there and he's been hit by a car. His injuries are very severe and they don't know whether they can save him or not. If they are to try and save his life then he needs urgent surgery but the cost for this will be around \$2000. You need to make a decision about what is to be done so you ask the girl at the RSPCA if it will be okay to call them back in 10 minutes. She says that will be fine but don't leave it any longer than that as something has to be done very quickly if the dog's life is to be saved.

What must you check?

.....

What must you do?

.....
.....

What are your options?

.....
.....

6. You are sent to an overnight sit to look after a Terrier but when you arrive you find that it is in fact a Pit Bull Terrier. You have a friend who was attacked by one of these dogs and you don't trust the breed. The owner says that the dog is very friendly and that seems to be correct, however after the owner has gone the dog continually bares its teeth at you, growling. You become quite scared.

What are your options?

.....
.....
.....

7. You have been booked to look after five dogs and four cats for two weeks. Naturally, with the extra animals the pay for this sit is quite good. When you get to the house the owner tells you about the two tortoises, the ten enormous golden carp, the three chickens, and the goat. They all live outside so the owner didn't think As You Left It needed to know about them. Even so, they all have feeding and care instructions.

- a. The tortoises need fresh lettuce leaves and dandelion flowers every day and occasionally they fall on to their backs so they need to be turned upright again;
- b. The carp need to have food daily and they also need to have their pond kept clean and clear from garden debris;
- c. The chickens will need their coop cleaned mid-way through the sit (although they will provide you with eggs that you are quite at liberty to eat); and
- d. You must make sure there is plenty of food and water for the goat plus you must milk it each day (the owner is quite happy to show you how to do that if you don't already know) – again you can have the milk.

Would you say anything to?

- a. The owner.

.....
.....

- b. As You Left It

.....
.....

and if so what would you say and to whom?

.....

.....
.....

8. You have an allergy to cats so you have made it quite clear to As You Left It that you will not take on any pet sits where there are cats. You are booked for a week at a house where there is only a fish tank and two frill necked lizards. The lizards have been fed by the owners before they leave and you only need to toss food into the fish tank daily – a nice easy sit! There is a cat flap in the back door and when you ask the owners about it they say it was there when they bought the house and they've never worried about taking it out. When you get up on the first morning you start sneezing violently and when you go into the kitchen you find a beautiful white, long haired cat washing herself on the kitchen bench. You shoo the cat out of the back door and lock the cat flap but you don't know what the situation is with the cat. Does it belong there or is it just sneaking in? Do you have to feed it and if so where is the cat food?

Should you contact the Animal Rescue Centre and ask them to collect the cat?.....
.....

Should you abandon the sit as you have this allergy that As You Left It has been told about?
.....
.....

What are your other possible causes of action?
.....
.....
.....

9. You arrive at a Sit, to find the owner didn't use the form supplied by As You Left It for all the necessary details of security, feeding, medication, etc. but had written a few instructions on an old envelope, scribbling the details around the edges of the 'written-on' part making it very difficult for you to understand. However, you had spoken to her on the phone just a few days earlier and she had told you about the medication necessary for the black Labrador – two tablets to be crushed into his food morning and evening. On reading (or trying to make sense of) the scribbled instructions, they seemed to be the same as she'd told you on the phone. You managed to find the medication (eventually) but the vet's label on the packet said the dog was to be given half a tablet in his food in the morning only.

What actions will you take?
.....
.....

.....
.....

10. Arriving at a Sit, you see they have valuable, original artworks, and there is an alarm that must be activated each and every time you go out of the house. When you arrived at the Sit, the owner gave you an alarm code, but unfortunately you have forgotten it. AS YOU LEFT IT doesn't have the information, only the owner and yourself. You need to go out and do some shopping, which you estimate will only take about 45 minutes.

What can you do?

.....
.....
.....
.....

11. When you arrive at a Sit, the house is an absolute tip. There is a sink full of dirty dishes, dirty clothes are all over the floor, the dog's bowl hasn't been washed in ages, the shower has soap scum all around it, the fridge has some sort of sticky brown substance on all the shelves, and most of the contents are going mouldy. Your shoes stick to the kitchen floor when you walk on it and also the cat has been relieving itself in the bath, and on the laundry floor, beside two very smelly cat litter trays, which are full of a combination of cat waste and torn up newspaper. The owner seems quite oblivious to the mess and after telling you that you are free to use whatever food is in the house, she goes on her way.

How will you deal with this situation?

.....
.....
.....